Charles Amerigo Brennan

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EXPERIENCE

Nucleus Research Senior Analyst, Research and Advisory Services Miami, FL

July 2022-Present

- Own strategic client delivery and relationship expansion efforts, directly supporting \$1.32M in combined research and advisory revenue since joining Nucleus. Surpassed 2024 target by 81%, generating \$812,500 in revenue, with \$500,000 additional secured in early 2025 across new and existing accounts. Delivered 100% of research commitments every year, publishing approximately 115 reports in total for clients such as Oracle, Infor, Blue Yonder, Kinaxis, and o9 Solutions.
- Deliver frequent webinars and conference presentations on supply chain AI, ERP modernization, logistics automation, and ROI analysis.
 Notable sessions include in-person talks at Blue Yonder ICON 2025 (logistics automation and AI in supply chain operations) and JAMIS Summit 2024 (published ROI case study (y2 JAMIS Prime ERP ROI Case Study Applied Training Solutions, LLC January 2024)).
- Recognized as a subject matter expert in supply chain technology and AI, with insights regularly featured in Yahoo Finance, CFO Asia, and TechTarget.

• Selected project experience:

o 2025 supply chain agility index:

- Led the full project lifecycle of the 2025 Supply Chain Agility Index, partnering with Epicor Software and GroupSolver to design, execute, and deliver a global research initiative.
- Developed a 35-question survey targeting 1,014 supply chain professionals across procurement, warehousing, demand planning, logistics, global trade, and IBP in North America, Europe, Southeast Asia, and Australia/New Zealand.
- Built reusable Python code to generate executive-level graphics and conducted Spearman correlation analysis to identify the top drivers of supply chain agility.
- Synthesized findings into market-facing narratives, highlighting AI adoption acceleration, C-level leadership as the key predictor of success, and increased investments in robotics, automation, and real-time data sharing.

o Internal report generation tool:

- Led QA and deployment of Nucleus Research's 0-to-1 RAG-based report generation tool, built to automate research drafting through large language model retrieval and generation.
- Partnered with product management to align outputs with analyst workflows and research standards, reducing report drafting time by ~ 40%.

o Manufacturer end-user advisory:

- Advised a Boston-based food and beverage manufacturer on streamlining Microsoft ERP deployment, focusing on leadership structure, workforce training, and shop-floor accountability.
- Recommended operational leadership changes and change management engagement that reduced implementation time from 14 to 13 months and accelerated system adoption.

o Enhancing visibility for makers, movers, and sellers report:

- Led research and delivery of a global supply chain visibility report in partnership with Epicor Software, surveying 613 professionals across North America, EMEA, and APAC.
- Designed survey methodology, analyzed data, and conducted end-user interviews to assess the impact of ERP-SCM integration on operational performance.
- Generated insights including an 18% improvement in on-time and full rates, 19% better demand forecasting accuracy, and a 16% reduction in cost of goods sold for companies using connected ERP and SCM systems.
- Delivered findings through Python-based visualizations and presented results via executive webinar.

TLF Apparel

Supply Chain Business Analyst

Fort Lauderdale, FL

April 2021-July 2022

- Led NetSuite customization to transition warehouse operations from single-order to multi-order picking workflows, increasing SKUs picked per hour by 384%, improving total fulfillment volume by 275%, and saving \$200,000 annually by eliminating the need for seasonal labor.
- Independently led a shipping cost analysis that uncovered dimensional weight billing inefficiencies, driving fulfillment strategy changes that reduced shipping costs by \$1.80 per package and saved approximately \$45,000 annually, while identifying overcharges such as a single \$1,495 air shipment fee.
- Developed and delivered "The TLF Times," a weekly operations report combining NetSuite, ShipStation, and Shopify data to provide executives with actionable insights on sales, customer engagement, and profitability.
- Led liquidation of \$350,000 in dead stock through strategic partnerships, improving inventory turnover and increasing cash flow.
- Implemented Jidoka-based quality control, enabling warehouse associates to pause fulfillment at the SKU level upon detecting defects, improving product quality and reducing returns.

TECHNICAL SKILLS

Languages and Tools: Python, SQL, Oracle NetSuite, Asana, Shopify, Zoho, ShipStation, Microsoft Office Suite, OpenAI, Anthropic, Perplexity

Methods: Market Research, Data Analysis & Visualization, ROI Modeling, Executive Presentation & Webinar Delivery, Lean Six Sigma